**package deal**
contact us to kow the delivery fee

Canada
viptentrentals@outlook.com

**Phone**
+15067407537

**Set up surface**
grass stake allow

**Type of event**
This package apply for birthday party ONLY. Not available for corporate, festival, school, privet event.

**VIP Tent Rentals inc.**
6 tower street
dieppe New Brunswick E1A2G5
Canada
1506 740-7537
viptentrentals@outlook.com

GST/HST#: 756891354RT0001

**Date** 12-11-2026

# Quote **#1867**

| | | | | Price | Tax | Total |
|---|---|---|---|---|---|---|
| 1x |  | **Bouncy Castle Multi Colour -dry unit -combo** | 4 hours | $243.48 | HST | $243.48 |
| 1x |  | **Bouncy Castle Multi Folie -dry unit -combo** | 4 hours | $243.48 | HST | $243.48 |

| | |
|---|---|
| Subtotal | $486.96 |
| Discount | -$50.00 |
| Total excl. taxes | $436.96 |
| HST | $65.54 |
| **Total incl. taxes** | **$502.50** |

## **Important: Rental items are not reserved until the required down payment has been received. Until then, all items remain available for booking by other customers.**

### ✏️ Quote Modifications
If you'd like to add or remove items, let us know and we'll gladly update the quote.

### $ Down payment to Secure Booking
A 30% down payments of the total amount is required to secure your booking.

💳 **Payment Methods**
We accept cash, e-transfer, and cheque at no extra fee.
Credit card payments are subject to a 3% service fee.

***❗ Important Notes***

🔒 **Booking Confirmation**
Your booking is confirmed once the down payment has been received.

⏳ **Quote Validity**
This quote is valid for 30 days.

🛒 **Availability**
Availability is not guaranteed if the down payment is delayed. Please confirm availability before submitting payment.

**Setup & takedown responsibility**

🚚 **Delivery**
All rental items are **delivered** by VIP Tent Rentals.

🔧 **Setup & Takedown**
Our team will **set up and take down** the following items **when included in the quote**: Bouncy castles, Carnival games, Tents, Tent lights, Dance floors, Stages

🪑 **Customer Responsibility**
**Chairs, tables, and linens** are delivered only and are the **customer's responsibility** for setup and takedown unless otherwise specified in the quote.

**Bouncy castle**

📌 Delivery Timing
Delivery time will be confirmed 1–3 days prior to the event. Setup may occur 30 minutes to 5 hours before the event start time, depending on the day's delivery schedule.

🌧️ Rain Policy
Rentals may be rescheduled due to rain at no extra cost, provided 24 hours' notice is given.

🏢 **Commercial & Corporate Events**
For corporate or commercial events, a supervisor is required at all times to monitor inflatables or games and ensure all safety rules are followed.

*No VIP Tent Rentals Staff will be staying at the event unless agreed.*

**Tent, Chair, Table and other items**

📌 Delivery Scheduling
We will contact you 7 business days prior to the event to notify you of the scheduled delivery day.

Delivery is typically completed 1–3 business days before the event, and pickup occurs 1–3 business days after the event.

If you require a specific delivery or pickup day or time, please let us know in advance. Additional fees may apply.

☎️ We appreciate your inquiry and look forward to helping make your event safe, functional, and well-covered!
If you have any questions, would like to proceed with booking, or wish to modify the quote, simply reply to this email and let us know which items you'd like to add or remove.

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**Term & Condition For VIP Tent Rentals inc.**

**Bouncy castle and carnival game down payment and cancellations**

Cancellations with a full refund of all down payment are permitted until 100 days prior to the rental date. Any cancellation within the 100 days before the event will not be refunded. A 100% cancellation charge will apply to all bouncy castle and carnival games  if canceled within 14 days of the rental date. Modifications to the order are allowed until 180 days prior to the rental date. However, the total value of the modification may not exceed a reduction of 20% from the original quote agreed upon. Any modification exceeding this limit will require renegotiation of terms and may result in adjusted pricing. Bouncy castle books on those following holidays (victoria day, canada day, new brunswick day, labor day, remembrance day) will be 100% charged and will not be refunded under any circumstance. We do suggest getting a second option for an indoor event in case it rains or is too windy. Any cancellation will not be refunded. October 10th to May 30th the deposit will not be refunded if it rains. We suggest having a second option for an indoor event in case it rains. After the first snow, we only do indoor events for the rest of the winter. For school events in the month of June Monday to friday, rain or sun the event date can not be moved. We have lots of school event books back to back that we can't move does event. We strongly recommend having a plan b to move the event somewhere else. The down payment will not be refunded for the school event in the month of june.  The down payment to secure the items rented will be subtracted from your total. After a call or text from one of the VIP Tent Rentals staff and the renter confirms that he still wants the items rented, there will be no refund on any of them or modification allowed.

**Exclusive Inflatable Rental Policy:**
For insurance and liability reasons, the Renter agrees that no inflatable equipment, including bouncy castles, obstacle courses, inflatable games, or similar attractions from another rental company may be present at the same event if inflatable equipment has been rented from VIP Tent Rentals. This policy is in place to avoid insurance conflicts, safety concerns, and disputes between rental companies. All inflatable rentals for the event must be supplied either entirely by VIP Tent Rentals. or entirely by the other provider. If the Renter chooses to have inflatables from another company onsite, VIP Tent Rentals reserves the right to refuse setup of any inflatable equipment rented through us. Carnival games and non-inflatable equipment may still be set up at our discretion. If our team arrives onsite and discovers inflatable equipment from another provider while inflatable equipment has also been reserved through VIP Tent Rentals, no setup of our inflatable equipment will be performed, and the full rental amount will still be charged.

**Tent, chairs, table, decoration and all other rental items (exempt bouncy castle and carnival game) down payment, cancellations & modification to the order**

Cancellations with a full refund of all down payment are permitted until 365 days prior to the rental date. Any cancellation within the 365 days before the event will not be refunded. A 100% cancellation charge will apply to all tents, chairs, tables, and other items if canceled within 90 days of the rental date. Modifications to the order are allowed until 180 days prior to the rental date. However, the total value of the modification may not exceed a reduction of 20% from the original quote agreed upon. Any modification exceeding this limit will require renegotiation of terms and may result in adjusted pricing. The down payment to secure the items rented will be subtracted from your total. After a call, text or email from one of the VIP Tent Rentals staff and the renter confirms that he still wants the items rented, there will be no refund on any of them or modification allowed.

**Payment**

When reserving we will need a down payment. The down payment will be subtracted from the final total. The rest of the payment needs to be paid at the minimum when we arrive for the setup or before. If you are sending us the payment or partial payment

before the event, please let us know that you send it. For payment method, we accept etransfer, credit card, cheque or cash. *We will only accept cheques from commercial event. Credit card payment have a additional 3% service fee.*

## Down Payment Exemption

The down payment exemption is available only to companies that have entered into and signed a formal Down Payment Exemption Agreement with VIP Tent Rentals Inc. Unless such an agreement has been signed, the standard down payment requirements remain in effect. All other terms and conditions of the rental contract, including cancellation, modification, and payment policies, continue to apply unless otherwise specified in the signed exemption agreement.

**Final Payment**

The remaining balance for the rental must be paid **on or before the delivery/setup date and before the event begins**. Payment will not be accepted after the event unless prior arrangements have been made with VIP Tent Rentals.

Any unpaid balance after the due date will be considered a **late payment**, and an interest/late payment charge may apply until the balance is paid in full.

**Payment & Customer Dispute Policy**

If the renter has a negative experience with a rental item, equipment, service, or event, the renter must contact **VIP Tent Rentals Inc.** as soon as possible so that we have an opportunity to review and address the situation.

**Payment may not be withheld, delayed, or used as leverage to request or obtain a discount, free rental, refund, credit, or other compensation.** The renter may not withhold an outstanding balance in an attempt to force VIP Tent Rentals to provide compensation for an issue or dissatisfaction with the rental.

Any request for a refund, discount, credit, replacement, or other compensation will be reviewed by VIP Tent Rentals on a case-by-case basis and must be agreed to by VIP Tent Rentals in writing.

The renter remains responsible for paying all amounts due under the rental agreement by the required payment deadline, regardless of whether the renter has submitted a complaint or is requesting compensation.

If there is a legitimate dispute regarding a charge or a service provided, the renter must notify VIP Tent Rentals promptly and provide the details of the issue. VIP Tent Rentals will review the matter and work with the renter in good faith to resolve the concern.

Failure to pay an amount that is due may result in **late payment charges, collection action, or other remedies permitted under the rental agreement and applicable law.**

**Insurance and Liability**

The renter is responsible for obtaining and maintaining appropriate insurance coverage for all items rented from VIP Tent Rentals. Rental equipment is not covered under VIP Tent Rentals' insurance once the equipment has been delivered to or released into the possession of the renter.

When VIP Tent Rentals provides a staff member to remain at the event and supervise the use of a bouncy castle, VIP Tent Rentals' liability insurance may provide coverage for participant injuries occurring inside the bouncy castle, subject to the terms, conditions, exclusions, and limits of VIP Tent Rentals' insurance policy.

If VIP Tent Rentals does **not** provide a staff member to remain at the event and supervise the bouncy castle, the renter assumes full responsibility for supervising the equipment and its users. In this situation, VIP Tent Rentals is not responsible for injuries, accidents, or claims arising from the use of the bouncy castle, except where liability cannot legally be excluded.

The renter assumes full responsibility for the rented equipment while it is in their possession and agrees to be responsible for any loss, theft, damage, or destruction of the equipment, except for normal wear and tear.

To the fullest extent permitted by law, the renter agrees to release and hold harmless VIP Tent Rentals, its directors, officers, shareholders, employees, and representatives from claims, liabilities, damages, losses, costs, or expenses arising from or related to the use, possession, operation, or condition of the rented equipment, including claims involving property damage or bodily injury, except to the extent caused by the negligence or wrongful conduct of VIP Tent Rentals or its employees.

**Damage deposit**

A damage deposit may be required depending on the items rented, we can keep the damage deposit up to 5 days after we receive the items rented. If the damage deposit is not refunded due to damaged items, we will let you know the reason by email. Depending on the value of the item's damage we may refund you a part of the damage deposit.

**Tent**

*Tents will not be installed or can be taken down in the event of an extreme weather forecast.* Freestanding marquee, west coast and pole tent prices include set up, take down, and pick up and can not be set up, moved or taken down by anyone other than our delivery crew. We cannot place a pole tent over a driveway, if you want a tent on your driveway please rent a frame tent. If renting side walls, they're not allowed to be removed, we will show you how to open them up safely so they don't get damaged. The sides wall and heaters are the only items that there is no refund or partial refund if canceled the week of. No staples, scotch tape, tacks or pins can be used to put up your own things on our equipment any damage will resolve a charge to fix or replace the equipment. No tapes can be used on anything unless the underside of the tables, no tapes should be put on the tent. Any damage will resolve a charge to fix or replace the equipment. Do not allow bare light bulbs to touch the canvas and if you are using an outdoor heater, it must be kept a safe distance from the canvas. Do not use a grill or barbeque under or upwind from the tent as soot and grease stain the material, an additional cleaning charge will apply if this occurs. Do not build fires, have open flames, or fireworks under or near the tent to ensure no sparks, soot, etc. land on the canvas. Our crew must be informed if you have a septic field or underground irrigation before delivery, as we may need to use stakes to anchor the tent structure to the ground. Additional cleaning charges will apply if the tent comes back in less satisfactory condition. If it rains, the client needs to cooperate with us to make sure that the tent is not damaged if water accumulates on the roof. For all events where there are more than 3 steps, extra may be charged. Please note that the tent is for outdoor events. The tent is there to protect from the heavy rain and wind but will not completely stop it. Wind may push the side wall in and out. Water might get in by some small crack. If the tent is set up on top or down of a hill more than 4 feet tall and 30-degree incline let us know. If there is a fence that the strap may go over, please let us know. If the tent is set up on a deck let us know the deck size to make sure the tent will fit with no problem. An extra charge may be added as it will take us more time to set it up. The tent can be set up 1 to 3 business days before the event. The takedown can be done any time after the event is done. (Time put on the form) We will give you an estimated time for the take down, but it can change at any time depending on the weather. We will let you know as soon as possible if there's any change. Tents will most likely be set up between Monday and Friday. If the tent must be set up on Saturday or Sunday, please let us know to see if we can do it. If an exit sign or fire extinguisher and fire extinguisher sign is needed. Let us know. We will add it to the invoice.

**Tent lights**

The lights will be installed by VIP Tent Rentals staff and all other kinds of light are not allowed to be placed in the tent. Depending on the type of lights it could damage the tents, or it could catch on fire.

**Tent permit**

If the town that the event is hold in needs a permit to have a tent, the renter is responsible for purchasing the necessary permit for the event.

**Bouncy castle**

*The Bouncy castle will not be installed in the event of an extreme weather forecast.* Bouncy castle prices include set up, take down, and pick up and should not be set up, moved, or taken down by anyone other than our delivery crew. Shoes off on any inflatable structure. Socks are strongly recommended. Any damage will resolve a charge to fix or replace the equipment. Do not have food or drink in, and around the inflatable. Do not have shoes in the inflatable. Do not have a sharp knife, glasses, jewelry and food allowed inside the inflatable. Do not have the inflatable inflated if there are no adults watching. A responsible adult (18 and over) must be always watching the inflatable at all times. No selystring, soap and any chemical are allowed in or around the inflatable. No pets are allowed inside or around the inflatable. You must follow the number of participants inside the inflatable at all times. The number of participants is written on each inflatable, on our website and the sheet rules. All participants inside the inflatable must be around the same age and size. No rough play, back flipping is allowed in the inflatable. only one person going down the slide at a time and only one person is allowed to go up the stairs at a time. to go down the slide you must sit down and feet go down first. DO NOT go head first. This can cause injuries or death. The inflatables are not saff and not recommended for any pregnant lady, old age, ill or people with surgery. People over 250lbs can not go inside the inflatable. Intoxicated (drugs or alcohol) people are not allowed in the inflatable. Smoking inside or around the inflatable is not allowed. Our crew must be informed if you have a septic field or underground irrigation before delivery, as we may need to use stakes to anchor the bouncy castle structure to the ground. Additional cleaning charges will apply if the bouncy castle comes back in less satisfactory condition. For all indoor events that there's more than 3 steps, extra may be charged. If the bouncy castle is set up on top or down a hill more than 4 feet tall and 30-degree incline let us know. Extra charge may be added as it will take us more time to set it up. Dry bouncy castles are only used dry. Water is not allowed on dry inflatables. If water is used on dry inflatable extra cleaning fees will be applied.

**Commercial event for bouncy castle**

A commercial event is an event where there are lots of people around like; daycare, school, park, church event, store event, community event, business event, festival, camping ground, town event, etc. This event needs a volunteer or staff member to stay with the inflatable / game during the whole time. These people will ensure that all safety rules are followed. We will leave you a page with all the rules on it. If it is a VIP Tent Rentals staff that stays with the game, there will be an extra charge for him to stay and watch and an extra fee for the lineup items. The bouncy castle must have a staff member/volunteer that stays around until we go back to pick it up. The inflatable can't stay alone as someone can damage them when it's not watched.

**Staff event**

If a VIP Tent Rentals staff stay at the event, they are not responsible for any injuries or equipment damage. Our staff are not babysitters. They are there to make sure all the rules are followed. they have authority to decline someone in the games if they do not follow the rules. The renter is responsible to deal with tribal maker people, drunk people or people that do not listen to our staff. Our staff agree to can 911 if the injury people need to but will not assist in any service.

**Supervision Requirement**

If no VIP Tent Rentals staff member is hired to stay onsite, the renter must provide a responsible adult volunteer or staff member (18+) to supervise all inflatables and games at all times. Inflatables and games must never be left unattended while inflated or available for use. If VIP Tent Rentals staff arrive onsite and discover that the equipment is not being properly supervised, VIP Tent Rentals reserves the right to: -Turn off the inflatable or game immediately -End the rental period without warning -Refuse further operation of the equipment. The renter will still be responsible for the full rental amount and no refund or credit will be provided.

**Park event**

If the event is in a park or commercial place the renter needs to get permission from the town or owner for us to be able to set it up. If permission is not approved the renter will be responsible for the damage

**Water games / inflatable**

All water games will come with an adapter to use if needed. The water hose to connect to the water tap to the adapter will not be supplied by VIP Tent Rentals unless agreed. A responsible adult (18 or over) must always watch the games to ensure that rules are followed. The water is not supplied by vip tent rentals. The water will come from the land that the unit is set up on. There is no machine that will be reusing the water. The water will always be running down the hose. The water draining will be dumped right next to the unit. No system will be supplied by use to drain the water somewhere else.

**Dunk Tank – Water Quality and Customer Responsibility**

VIP Tent Rentals provides the dunk tank in a clean condition at the time of delivery and/or setup. The cleanliness of the water used in the dunk tank depends on the water source provided by the renter or venue.

If the water appears dirty, discolored, cloudy, or otherwise unclean after the dunk tank has been filled, and the dunk tank itself was delivered clean, this indicates that the condition of the water may be caused by the water source or supply and is not the responsibility of VIP Tent Rentals.

The renter is responsible for ensuring that a suitable and clean water source is available for filling the dunk tank. VIP Tent Rentals is not responsible for the quality, color, cleanliness, or condition of water supplied by the renter, venue, or any other third party.

If the renter chooses not to use the dunk tank because of the condition or appearance of the supplied water, this decision is made at the renter's discretion and does not constitute a cancellation or failure by VIP Tent Rentals to provide the rented equipment. No refund, discount, credit, or other compensation will be provided, and the dunk tank rental remains payable in full.

VIP Tent Rentals is not responsible for any negative effects, complaints, damages, staining, or other consequences resulting from the quality or condition of water supplied by the renter, venue, or another third party.

**Foam party**

A responsible adult (18 or over) must always watch the participant and the machine. We used a foam daddy foam solution. there is no dangerous chemical in there. You can go on their website and check the list of ingredients. People with sensitive skin may have a rash or marks on their skin. The renter is responsible to make sure everyone has the proper closing for the event. Foam mix that is reserved by end up not using is not refundable.

**Mobile mini golf**

A responsible adult (18 or over) must always watch the participant. The mobile mini golf can be a typing hazard. The renter is responsible to mark the zone for tripping. The putter and balls must be all returned at the end of the event. If there is some part missing the renter is responsible to pay the replacement part. All clubs must be used properly. All balls must be picked up after each use to make sure no one trips on them.

**Dunk tank / bucket dunker**

A responsible adult (18 or over) must always watch the participant and the machine. they must make sure no one puts their finger where they can be pinch between metal/plastique bars. all participants must be aware of all the risk of injury before playing. VIP Tent Rentals is not responsible for any injuries.

**Concession machine**

The renter agrees That VIP Tent Rentals are not responsible for any allergic reaction. I know that VIP Tent Rentals is not a food maker, and they are just resellers. The renter is also responsible for all machines and will use them safely and properly.

**Yard games / Carnival games**

A responsible adult (18 or over) must always watch the participant. The Game that is rented must be returned with all parts. If there's some part missing or broken the customer will be charged for replacement.

**Obstacle**

All obstacles in the way of setting up the rented equipment needs to be removed from the area, that includes three branches that could be a hazard to the rental. VIP Tent Rentals staff are not authorized to touch or move anything that could be in the way. If the clearing of the area takes more than 10 minutes there will be a 20,00$ charge for every 10 minutes after the first 10. If we have to set up on top or down a hill more than 4 feet tall and 30-degree incline let us know. Extra charge may be added as it will take us more time to set it up.

**Fire / Fireworks**

fire and fireworks are not allowed around any rented items. they can damage them or burn them. a fire needs to be 200 meters away from any items. fireworks must be a minimum of 900 meters away from any items.

**Fix time delivery**

If the items reserved need to be set up and/or picked up at a specific time, please tell us. An extra charge may apply for the exact time set up or pick up.

**Delivery for tent**

We will contact you the weekend before to confirm the delivery day. Delivery can be anywhere from 1 to 3 business days before the event for the setup and 1 to 3 business days after the event for take down depending on the size and type of event. If the delivery location has certain time constraints, then we are more than willing to work within them for most instances. Feel free to contact us at any time for delivery questions but understand that if the date is still some time away, we will only be able to give you an estimated delivery day. Tell us if your venue requires pick-up on the same night of the event. An additional charge will be applied for late-night pickup. The takedown can be done any time after the event is done. (Time put on the form) We will give you an estimated time for the take down, but it can change at any time depending on the weather. We will let you know as soon as possible if there's any change.

**Delivery for bouncy castle**

We will contact you 1 to 3 days before to arrange the delivery times. Delivery can be anywhere from 1 to 5 hours before the event depending on the size and type of event. If the delivery location has certain time constraints, then we are more than willing to work within them for most instances. Feel free to contact us at any time for delivery questions but understand that if the date is still some time away, we will only be able to give you an estimated delivery day. Tell us if your venue requires pick-up on the same night of the event. Additional charge will be applied for late-night pickup

**Delivery location**

If delivery and set-up is up more than 3 steps, please let us know. If we show up and there are a lot of stairs, we will amend the bill. If we are told beforehand, we will let you know the price for the extra time involved. If the delivery location is not easily accessible, is on a hazardous road, or is in a location where large trucks do not usually go there can be an audit of the final price. Please mark with spray print or flag the corner of the tent or bouncy castle where you want us to set it up. Once we start setting the equipment up, we and no one will be moving them around.

**Delivery Fee & Fuel Price Adjustment**

The delivery fee quoted on the rental agreement is based on current fuel prices and the estimated cost of delivery at the time the rental is booked. **VIP Tent Rentals Inc. reserves the right to adjust the delivery fee if there is a significant or substantial increase in fuel (gas or diesel) prices** that materially affects the cost of providing delivery and pickup services.

If an adjustment to the delivery fee is required due to a significant increase in fuel prices, **VIP Tent Rentals Inc. will notify the renter of the revised delivery fee before the event.**

If VIP Tent Rentals Inc. has **not contacted the renter regarding any delivery fee adjustment at least two (2) weeks before the scheduled event date, the delivery fee originally quoted on the rental agreement will remain the final delivery fee** for that event.

Any delivery fee adjustment will apply only to the delivery and/or pickup charges and will not change the rental price of the equipment unless otherwise agreed to by both parties.

**Tent anchoring**

Drilling holes in the pavement will be a charge of $10 per hole, let us know ahead of time if this will be necessary. If upon delivery, we discover that we need to drill there will be a charge of $50 per hole and a delivery fee to go get the equipment needed. If holes need to be out in the pavement, we do not fill them up unless it is otherwise arranged. If you need water barrels let us know, There will be a charge of $60 per barrel. If not said before we arrive, it will be a cost of $90 per barrel plus a delivery fee. For all tents, we can put up to 42" spike in the grass or dirt.

**Bouncy castle anchoring**

If the inflatable is placed on pavement or hard dirt let our crew know before delivery, as we may need to use sand or a water bag. The price may change depending on how many bags are needed. For all bouncy castles, we can put up to 20" spike.

**MARK LOCATION**

If renting a tent – please have tent corners marked with stakes, sticks, or spray paint before the delivery driver arrives. It helps them speed up the process.

If renting a Bouncy castle – please have tent corners marked with stakes, sticks, or spray paint before the delivery driver arrives. It helps them speed up the process.

**CHAIRS AND TABLE**

Chairs need to be stacked neatly back on dollies (or stack up) before pick up. There is a sticker on the back of most chairs designating which way is up – Please stack them neatly and correctly. If chairs are not stacked, or stacked in a sloppy manner there will be a charge of 5$ per chair and 10$ per table. This method greatly helps us with efficiency and keeping labor costs down, which in turn allows us to provide the best price we can to each customer. Please do not step on the chairs and table, as it will make them dirty and people may get injured if they fall. Non-padded chairs stack 50 high and padded chairs stack 25 high. The table must be stacked all at the same place. Unless otherwise arranged tables and chairs are not set up by us, once you're done with them place them back in the same place, we placed them when dropping them off. We will set them up if arranged and you have provided a diagram at least one month in advance. Do not use staples, duct tape or packing tape on tables or chairs, any other tape used must be removed before returning. Any food or drink spillage is to be cleaned off the tables or chairs prior to returning. Felt pads may be used under the table or chair legs to protect floors, but must be removed before returning. Additional charges will apply for extra cleaning or maintenance after your rental is returned. Some weight restrictions may apply to rental chairs and other equipment. Our chairs can hold a person up to 250lbs. only one person is allowed to sit on each chair. If someone is heavier than this it is at their own risk. VIP Tent Rentals can not be held accountable for any chairs breaking and injuries. Table can only be used to put food, decoration  or gift. they are not to stand on, jump on or crowd surf.

**Dance floor**

The dance floor must be put on a level surface. If not, we won't be able to set it up. No refund will be done, as it is not our fault if the surface is not level. If it's set up on grass or gravel: we will be putting a plywood sheet with a small 1"x4" metal bracket under it to help it be stable. (no 2x4 is used under the plywood) *WARNING:* the dance floor may unclip. The renter is responsible to clip it back before someone trips over the unclip part. The dance floor is to be used at your own risk and VIP Tent Rentals can

not be held accountable for any injuries. We will show you what to do if it happens when we will go set it up. If needed, you can place chairs and a table on the dance floor. Please do not leave food or drink on the dance floor as it can leave some stain marks on it.

**Inflatable arch**

The inflatable arch is made so people pass under the arch. It's not to jump on or climb on top. There is some cable on each side to help hold the balance in case of high wind. This cable can not be removed. The arch does not come with an extension cord. Extension cord is extra.

**Ski dancer**

The ski dancers come in various colors. If you need a specific colour let us know. VIP Tent Rentals are not responsible if any rock or debris is picked up by the blower and thrown on anything and damages them. The renter is responsible to make sure the area is clean. If the item is picked up the time for rental starts when pick up and must be returned at the right time to not be charged extra. The sky dancer does not come with any extension cord. Extension cord is extra.

**Speaker and mic**

The speaker and mic are not professional equipment. They are not big commercial event equipment. They are perfect for smaller residential events.

**Stage**

The stages are 4’x4’x 10” sections together with bots. There are no steps going with the stage. VIP Tent Rentals is not responsible for any injuries that can happen on stage or off stage. Everyone is responsible for their own safety.

**Extension cord and power equipment**

All extension cord and equipment needing to be used with electricity is used at your own risk. VIP Tent Rentals are not accountable for any injuries or death that can be cost with those equipment.

**Heater**

If using a heater in the tent do not place them close to a wall or wire as it could cause melting or fire. A tent heater will not keep a tent warm. It will only warm the small square footage short term.

**Linen**

If we are the ones installing the tables and chairs with the required plan, we will be the ones installing the linens also. An extra charge may apply. If we are not the ones installing the tables and chairs, the client needs to remove all linen on the tables and chairs before our arrival for pickup. These should be put in the bins that we left there. *Linens are not iron.* It is the responsibility of the client to iron them if they want.

**Garbage**

If renting a garbage bin or refund bin, these need to be emptied and cleaned before our arrival. An extra charge will be applied if not done properly.

**Gaz and propane**

If gaz or propane is needed for the event we will have the proper equipment needed for the job. If there is left over we will not be refunding for the over left. Once it’s out of our hands we are no longer responsible for the danger

**Arrive for pick up**

When our staff arrives back for pick up, we expect to have all the chairs stacked up in a pile of 25 or 50 all on the same side and tables all folded (unless we agree to take them down). Decoration must be all taken down and removed from the tent. The tent must be cleaned out and just have the VIP Tent Rentals items inside of them. For the bouncy castle please make sure all kids are out and no clothes, toys or other items are out of the inflatable.

**Item non refundable if rented**

If you rent any of these items; tent, tables, chairs, side walls, garbage, cooler, tent accessory, lighting, wedding decoration event accessory, games and linens. Please note that these won't be refunded if you cancel your rental, or if you need less of a specific item.

**For contacting us**

If you have any question or want to modified the order before the event the best way to contact us is by email at viptentrentals@outlook.com. If you have any concern during the event please check the page our driver left you when delivering the items to see how to contact us. If you have difficulty using a items please visit our website and click the tap need help and see if that would help you with your problem. https://www.viptentrentals.com/need-help-with-the-items-rented

**Use**

If you received any of your rental products in a non-satisfactory condition, this must be reported 12 hours before the day of the event. Anything not reported by then will be the responsibility of the renter. We will not credit the renter for any\all unused rental products after they leave our possession. If any items are missing when the rental is returned, the renter will have 3 days to return these items. If the items are not returned the renter will be billed for the replacement cost of the missing or damaged product(s). The renter shall use the equipment in a careful and proper manner and shall respect and respect and comply with all applicable rules, ordinances and regulations related to the possession, use or maintenance of the equipment.

**Defects**

If the renter should not pay the amounts provided for in this contract 3 days after its due date, or if the renter does not observe any other obligation of the present contract, the owner will have the right to use a or more of the following remedies:

Declare the entire amount due and payable immediately without notification or request to the renter.

Pursue the renter for this purpose and recover all accrued payment until then or after.

Take possession of the equipment without request or notification or that it is found, without a court decision or any other legal procedure.

Terminate the contract.

Use other legal or moral remedies.

**Property**

The equipment is, will be and will always remain the exclusive property of VIP Tent Rentals and the renter will have no right, title or interest except those expressly provided for in this contract.

**Accept and approved when reserving**

Read all  pages, understand all pages, and agree on all pages. I agree that the information on the reservation information is correct. Once this is signed it means that you agree that we can put a publicity sign if we want. When our staff arrives on site, they will make you sign the rental confirmation. By signing on site, you agree that all the items on there have been delivered.